Certified Information Systems Auditor™
An ISACA Certification

2010 Bulletin of Information

Early Registration: 10 February 2010
Final Registration: 7 April 2010

Exam Date: 12 June 2010
Today’s complex business and technology environment continues to challenge enterprises seeking to protect and control IT and business systems. In addition, there is an ever-increasing number of government regulations and oversight that require stronger internal control and disclosures.

The technical skills, knowledge and practices that ISACA’s Certified Information Systems Auditor™ (CISA®) program promotes and evaluates are the building blocks to meeting these challenges.

With the CISA designation comes many professional and personal benefits, including:

- Worldwide recognition for professional experience
- Enhanced knowledge and skills
- Career advancement

“I have worked in all areas of information technology, from hardware maintenance, software development and project management to IT general management. I earned the CISA certification in 1994, and it opened up new avenues of information systems consulting for me.”

—Avinash Kadam, CISA, CISM, Director of MIEL e-Security Pvt. Ltd., India
GAIN WORLDWIDE RECOGNITION WITH CISA

A growing number of organizations are requiring or recommending that employees become certified. For example, the US Department of Defense (DoD) mandates that information assurance personnel be certified with a commercial accreditation approved by the DoD. CISA is an approved accreditation, signifying the DoD’s confidence in the credential. To help ensure success in the global marketplace, it is vital to select a certification program based on universally accepted technical practices. CISA delivers such a program. CISA is recognized worldwide, by all industries, as the preferred designation for information systems (IS) governance, assurance and security professionals.

Enhanced Knowledge and Skills

Earning the CISA designation distinguishes individuals as qualified IS audit, control and security professionals. CISAs have the proven ability to perform reviews in accordance with globally accepted standards and guidelines to ensure that an enterprise’s IT and business systems are adequately controlled, monitored and assessed. The CISA designation ensures employers that their staff have met the current education and experience criteria necessary for successful on-the-job performance.

Career Advancement

Because the CISA program certifies individuals who demonstrate proficiency in today’s most sought-after skills, employers prefer to hire and retain those who achieve and maintain the designation. Whether looking to enhance on-the-job performance or secure a promotion or new position, becoming a CISA sets one apart from other candidates and provides a competitive advantage.

CISA Program Accreditation Renewed Under ISO/IEC 17024:2003

The American National Standards Institute (ANSI) has accredited the CISA certification under ISO/IEC 17024:2003, General Requirements for Bodies Operating Certification Systems of Persons. ANSI, a private, nonprofit organization, accredits other organizations to serve as third-party product, system and personnel certifiers. ISO/IEC 17024 specifies the requirements to be followed by organizations certifying individuals against specific requirements. ANSI’s accreditation:

- Promotes the unique qualifications and expertise that ISACA® certifications provide
- Protects the integrity of the certifications and provides legal defensibility
- Enhances consumer and public confidence in the certifications and the people who hold them
- Facilitates mobility across borders or industries

The accreditation is both an international and US accreditation: it is based on an international standard but implemented by ANSI to be recognized in the US and other countries that enter into an arrangement with ANSI. This is in keeping with the purpose of ISO/IEC 17024 to begin standardization of accreditation of personnel certification agencies around the world.

ABOUT THE CISA EXAM

The CISA exam is offered each year and consists of 200 multiple-choice questions that cover the six job practice areas created from the most recent CISA job practice analysis. The practice areas and percentages below indicate the emphasis of questions that will appear on the exam. The job practice analysis was developed and validated using prominent industry leaders, subject matter experts and industry practitioners.

Job Practice Areas

The areas and their definitions are as follows:

1. **IS audit process (10 percent)**—Provide IS audit services in accordance with IS audit standards, guidelines and best practices to assist the organization in ensuring that its information technology and business systems are protected and controlled.

2. **IT governance (15 percent)**—Provide assurance that the organization has the structure, policies, accountability, mechanisms and monitoring practices in place to achieve the requirements of corporate governance of IT.

3. **Systems and infrastructure life cycle (16 percent)**—Provide assurance that the management practices for the development/acquisition, testing, implementation, maintenance and disposal of systems and infrastructure will meet the organization’s objectives.
4. **IT service delivery and support (14 percent)**—Provide assurance that the IT service management practices will ensure delivery of the level of services required to meet the organization’s objectives.

5. **Protection of information assets (31 percent)**—Provide assurance that the security architecture (policies, standards, procedures and controls) ensures the confidentiality, integrity and availability of information assets.

6. **Business continuity and disaster recovery (14 percent)**—Provide assurance that, in the event of a disruption, the business continuity and disaster recovery processes will ensure the timely resumption of IT services, while minimizing the business impact.

CISA exam questions are developed and maintained carefully to ensure that they accurately test an individual’s proficiency in IS audit, control, assurance or security practices. For a description of task and knowledge statements for each area, please refer to [www.isaca.org/cisajobpractice](http://www.isaca.org/cisajobpractice).

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**REQUIREMENTS FOR EARNING CISA CERTIFICATION**

To become a CISA, an applicant must:

1. Achieve a passing score on the CISA exam. A passing score on the CISA exam, without completing the required work experience as outlined below, is only valid for five years. If the applicant does not meet the CISA certification requirements within the five year period, the passing score is voided.

2. Submit an application with verified evidence of five years of work experience in the fields of IS auditing, control, assurance or security. Work experience must be gained within the 10-year period preceding the application date for certification or within five years from the date of initially passing the exam.

Substitutions and waivers of such experience, to a maximum of three years, may be obtained as follows:

- A maximum of one year of IS or one year of non-IS auditing experience can be substituted for one year of experience.
- Sixty to 120 completed university semester credit hours (the equivalent of a two-year or four-year degree), not limited by the 10-year preceding restriction, can be substituted for one or two years, respectively, of experience.
- A bachelor’s or master’s degree from a university that enforces the ISACA-sponsored Model Curriculum can be substituted for one year of experience. To view a list of these schools, please visit [www.isaca.org/modeluniversities](http://www.isaca.org/modeluniversities). This option cannot be used if three years of experience substitution and educational waiver have already been claimed.
- A master’s degree in information security or information technology from an accredited university can be substituted for one year of experience.

Exception: Two years as a full-time university instructor in a related field (e.g., computer science, accounting, IS auditing) can be substituted for every one year of experience.

As an example, at a minimum (assuming a two-year waiver of experience by substituting 120 university credits), an applicant must have three years of actual work experience. This experience can be completed by:

- Three years of IS audit, control, assurance or security experience

  **OR**

- Two years of IS audit, control assurance or security experience and one full year non-IS audit or IS experience or two years as a full-time university instructor.

It is important to note that many individuals choose to take the CISA exam prior to meeting the experience requirements. This practice is acceptable and encouraged although the CISA designation will not be awarded until all requirements are met.

3. Agree to abide by ISACA’s Code of Professional Ethics which can be viewed at [www.isaca.org/ethics](http://www.isaca.org/ethics).

4. Agree to abide with IS Auditing Standards as adopted by ISACA, which can be viewed at [www.isaca.org/standards](http://www.isaca.org/standards).

5. Agree to abide by the CISA continuing professional education (CPE) policy, which can be viewed at [www.isaca.org/cisacpepolicy](http://www.isaca.org/cisacpepolicy).
Exam Date

The CISA exam will be administered on Saturday, 12 June 2010, unless specified otherwise on page 13 in this brochure.

STEP 1: CONSIDER ISACA MEMBERSHIP

If you are not yet an ISACA member, you should consider joining—when you register for this exam and purchase study aids, you can save money now!

To get a member discount now, you can apply the US $130 difference between the member rate and the nonmember rate to your ISACA International association dues. Your membership will be activated as soon as your payment is received. Meanwhile, you will be able to enjoy the member discount on your exam study materials. For example, if you buy the CISA Review Manual 2010 (save $30) and the CISA Practice Question Database (save $40), your total savings will be US $70 as a new member.

Here are the steps to join:

- On the registration form, page 1, item 1: for your Membership#, write “pending.”
- On the registration form, page 2, under “Membership,” calculate your total dues by adding the Chapter dues amount and the new member processing fee ($30 using this form, or $10 online).
- NOTE: Membership is not required to take the exam, but it will provide you with access to continuing benefits and services throughout the coming year! (Read more about other benefits of ISACA membership on page 15.)

STEP 2: COMPLETE THE EXAM REGISTRATION FORM

Complete both sides of the registration form provided in this brochure (or a clear photocopy) or obtain the registration form from www.isaca.org/cisaboi. Print or type clearly in black ink and block letters. Be sure to include test center and language preference.

Register Online and Save!

Online registration via the ISACA web site (www.isaca.org/exam) is encouraged. Candidates registering online will save US $50. Nonmembers can also maximize their savings by joining ISACA at the time they register.

STEP 3: SUBMIT REGISTRATION FEES AND PAYMENT

<table>
<thead>
<tr>
<th></th>
<th>ISACA member</th>
<th>Non-ISACA member</th>
<th>NOTE: Registration form and payment must be received on or before 10 February 2010 to qualify for the early registration rate.</th>
</tr>
</thead>
<tbody>
<tr>
<td>Early registrations received on or before 10 February 2010</td>
<td>US $415</td>
<td>US $545</td>
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<tr>
<td>Final registrations received by 7 April 2010</td>
<td>US $465</td>
<td>US $595</td>
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Enclose the appropriate payment amount by check (cheque) or draft in US dollars drawn on a US bank or provide credit card information or indicate payment by bank transfer on the registration form. Pricing accurate at the time of printing, subject to change without notice. DO NOT SEND CASH.

Only upon full exam payment will an admission ticket be issued and exam entrance permitted. The rates above are based on the registrant’s ISACA member status as of the date of registration.

Due Dates

Deadlines are in accordance with the date/time in Chicago, Illinois, USA. If not registering online, please mail or fax the registration form to ISACA. Do not do both. Submitting duplicate registrations online and/or by hard copy to ISACA may result in multiple registrations and charges. Final registration forms and payment must be postmarked or received by fax on or before 7 April 2010. Both sides of the registration form must be received to complete a registration.

STEP 4: REVIEW ACKNOWLEDGMENT OF REGISTRATION AND RECEIPT OF THE CANDIDATE’S GUIDE TO THE CISA EXAM AND CERTIFICATION

An e-mail acknowledgement of the CISA exam registration, exam test site and exam language will be sent to registrants shortly after the processing of the registration form. Please review the exam registration details carefully and contact the certification department at exam@isaca.org for any corrections or changes. A receipt letter acknowledging CISA exam registration and payment and a copy of the Candidate’s Guide to the CISA Exam and Certification should be received by exam registrants within four weeks (depending on your worldwide location and local postal delivery) of the processing of the registration form and payment.
Exam Registration Changes

Changes to the exam site and test language are subject to the following charges:

- On or before 16 April 2010 ......................... No charge
- 17 April through 23 April 2010 .................. US $50

No exam registration changes will be granted after 23 April 2010.

Refund and Deferrals of Fees

Refund: Candidates unable to take the exam are eligible for a refund of registration fees, less a US $100 processing fee, if such a request is received in writing on or before 16 April 2010. All requests for a refund after this date will be denied. Exam candidates who have deferred their exam are not eligible for a refund of their deferral fee and associated exam payment.

Deferrals: Exam registrants may elect to defer their registration to the following exam date. A deferral fee is required based on the following schedule:

- On or before 23 April 2010 ....................... US $50
- 24 April through 27 May 2010 .................. US $100

Deferral requests will not be accepted after 27 May 2010. To request a deferral, please go to www.isaca.org/examdefer. Exam candidates who have deferred their exam are not eligible for a refund of their deferral fee and associated exam payment. Exam candidates who do not appear for the exam (or arrive too late to be admitted) are not eligible for a refund or deferral of their exam registration payment.

No refunds or exchanges will be given for study aids, associated taxes, shipping and handling charges, or membership dues.

Assignment of Test Centers

ISACA will make every effort to assign candidates to the exam center of their choice. However, if an exam center is cancelled, candidates will be assigned to the nearest available exam center. Should a candidate not wish to sit for the exam at the newly assigned exam center, a full refund may be received or the exam fee may be deferred.

Request for Additional Test Centers

If an exam center is not available within 100 miles (160 kilometers) of the location in which a candidate wants to be tested, and if there are five or more candidates who wish to enter as a group at this location, they may request that a new exam center be established. Written requests for establishment of new exam centers, including a minimum of five paid registration forms, must be received at ISACA International Headquarters no later than 31 January 2010. While there is no guarantee that a new exam center can be arranged, every attempt will be made to provide one.

Special Arrangements

Upon request, ISACA will make reasonable accommodations in its exam procedures for candidates with documented disabilities or religious requirements. These candidates may request consideration for reasonable alterations in exam format, presentations, food or drink at the exam site, or scheduling. Requests for food or drink at the exam site must be accompanied by a doctor’s note; otherwise, no food or drinks are allowed at any exam site. Request for consideration must be submitted to ISACA International Headquarters in writing, accompanied by appropriate documentation, no later than 7 April 2010.

ISACA Contact Information

Exam and exam registration
Phone: +1.847.660.5660; Fax: +1.847.253.1443; E-mail: exam@isaca.org

Certification
Phone: +1.847.660.5660; Fax: +1.847.253.1443; E-mail: certification@isaca.org

CISA study aids
Phone: +1.847.660.5650; E-mail: bookstore@isaca.org

ISACA membership
Phone: +1.847.660.5600; E-mail: membership@isaca.org

ISACA International Headquarters is located at: 3701 Algonquin Road, Suite 1010, Rolling Meadows, Illinois 60008 USA.
Passing the CISA exam can be achieved through an organized plan of study. To assist individuals with the development of a successful study plan, ISACA offers study aids and review courses to exam candidates (see www.isaca.org/cisabooks for more details). Order early: The delivery time can be one to two weeks, depending on geographic location and customs clearance practices. For current shipping information, see www.isaca.org/shipping.

- **CISA® Online Review Course** is an interactive, web-based course that provides CISA exam candidates and ISACA members throughout the world with a consistent, efficient and cost-effective tool for exam preparation. The course includes interactive exercises, case studies, review tools and practice questions. Visit www.isaca.org/elearning.

- **Candidate’s Guide to the CISA Exam and Certification** is supplied to individuals upon receipt of the CISA exam registration form and payment. This guide provides a detailed outline (task and knowledge statements) of the six content areas covered on the exam. It also contains exam administration information, examples of question types, certification and maintenance requirements, and a sample copy of an admission ticket and exam answer sheet.

- **CISA Review Manual 2010** features a new format. Each of the six chapters has been divided into two sections for focused study. Section One contains definitions and objectives, with corresponding tasks performed by information systems (IS) auditors and knowledge statements required to plan, manage and perform IS audits (with references to specific content in Section Two) that are tested on the exam, sample practice questions and explanations of answers, and suggested resources for further study. Section Two consists of reference material and content that supports the knowledge statements and is pertinent for candidates’ knowledge and/or understanding when preparing for the exam, brief chapter summaries and case studies to understand current practices, and definitions of terms commonly found on the exam. This manual can be used as a stand-alone document for individual study or as a guide or reference for study groups and chapters conducting local review courses.

- **CISA Review Questions, Answers & Explanations Manual 2010 Supplement** is recommended for use when preparing for the 2010 CISA exam. This supplement consists of 100 new sample questions, answers and explanations based on the current CISA job practice areas, using a process similar to the process for developing actual exam items. The questions are intended to provide CISA candidates with an understanding of the type and structure of questions that have typically appeared on past exams, and were prepared specifically for use in studying for the CISA exam. This publication is ideal to use in conjunction with the CISA Review Manual 2010 and the CISA Review Questions, Answers & Explanations Manual 2010.

- **CISA Review Questions, Answers & Explanations Manual 2010** consists of 800 multiple-choice study questions that have previously appeared in the CISA Review Questions, Answers & Explanations Manual 2008 and the 2008 and 2009 Supplements. Many questions were revised or completely rewritten to recognize a change in job practice, be more representative of the current CISA exam question format, and/or to provide further clarity or explanation of the correct answer. These questions are not actual exam items, but are intended to provide CISA candidates with an understanding of the type and structure of questions and content that have previously appeared on the exam. This publication is ideal to use in conjunction with the CISA Review Manual 2010.

- **CISA Practice Question Database v10** combines the CISA Review Questions, Answers & Explanations Manual 2010 with the CISA Review Questions, Answers & Explanations Manual 2010 into one comprehensive 900-question study guide. Sample exams with randomly selected questions can be taken and the results viewed by job practice, allowing for concentrated study one area at a time. Additionally, questions generated during a study session are sorted based upon previous scoring history, allowing CISA candidates to easily and quickly identify their strengths and weaknesses, and focus their study efforts accordingly. Other features provide the ability to select sample exams by specific job practice areas, view questions that were previously answered incorrectly and vary the length of study sessions. The database software is available in CD-ROM format or as a download.

PLEASE NOTE the following system requirements:
- 400 MHz Pentium processor or equivalent (minimum); 1 GHz Pentium processor or equivalent (recommended)
- 512 MB RAM or higher
- One hard drive with 250 MB of available space (flash/thumb drives not supported)
- Mouse
- CD-ROM drive

The CISA Practice Question Database v10 is licensed for installation on one computer only for personal, noncommercial use.

- **CISA review courses** are conducted by many ISACA chapters. Exam candidates should contact their local ISACA chapter to find out if a review course is being offered. These courses are often taught by current CISAs who present and discuss exam topics and share their secrets of success. Information pertaining to chapter contacts and course offerings is available at www.isaca.org/chapters and www.isaca.org/cisareview, respectively.

No representation or warranties assuring candidates’ passage of the exam are made by ISACA in regard to these or other association publications or courses.
CISA EXAM ADMINISTRATION

Admission Ticket

Approximately two to three weeks prior to the CISA exam date, candidates will receive a physical admission ticket and an e-ticket from ISACA. The ticket will indicate the date, registration time and location of the exam, as well as a schedule of events for that day and a list of materials that candidates must bring with them to take the CISA exam.

Please note: In order to receive an admission ticket, all fees must be paid. In order to receive an e-ticket, all fees must be paid and candidates must have a current e-mail address on file. Only candidates with an admission ticket will be admitted to the exam. If a candidate’s mailing and/or e-mail address changes, he/she should update his/her profile on the ISACA web site (www.isaca.org) or contact exam@isaca.org.

Candidates must locate and note the specific registration and exam time on their admission ticket. No candidate will be admitted to the test center once the chief examiner begins reading the oral instructions, approximately 30 minutes before the exam begins. Any candidate who arrives after the oral instructions have begun will not be allowed to sit for the exam and will forfeit his/her registration fee. A candidate can use his/her admission ticket only at the designated test center on his/her admission ticket.

Candidates will be admitted to the test center only if they have a valid admission ticket and an acceptable form of identification (ID). An acceptable form of ID must be a current and original government issued ID that contains the candidate’s name, as it appears on the admission ticket, and the candidate’s photograph. The information on the ID cannot be handwritten. All of these characteristics must be demonstrated by the single piece of ID provided. Examples include, but are not limited to, a passport, driver’s license, military ID, state ID, green card and national ID. Any candidate who does not provide an acceptable form of ID will not be allowed to sit for the exam and will forfeit his/her registration fee.

Any candidate who has not received his/her admission ticket by 1 June 2010, should contact the ISACA certification department immediately.

No food or drinks are allowed at any exam site, unless special arrangements have been made in advance. Please refer to “Special Arrangements” on page 6.

Misconduct

Candidates who are discovered engaging in any kind of misconduct, such as giving or receiving help; using notes, papers or other aids; attempting to take the exam for someone else; or removing the exam booklet, answer sheet or notes from the testing room will be disqualified and may face legal action. The testing agency will report such irregularities to ISACA’s CISA Certification Committee.

Security

Candidates are not allowed to bring any type of communication devices into the test center. Discovery of such devices may result in disqualification and/or the device being confiscated. ISACA will not assume responsibility for stolen, lost or damaged personal property. To review the Personal Belongings Policy, please visit www.isaca.org/cisabelongings.

“CISAs represent an exclusive group of IS auditing professionals that desire to take IT to the highest standard possible. They are globally accepted and highly regarded. It is truly an honor to be among them.”

Susanna Chiu, CISA, Senior Vice President, Li & Fung (Trading) Ltd.
CISA EXAM RESULTS

Receiving Your Score
Please notify the certification department immediately if your registration contact information changes. **Approximately eight weeks after the test date, the official exam results will be mailed to candidates.** Additionally, with the candidate’s consent on the registration form, an e-mail message containing the candidate’s pass/fail status and score will be sent to the candidate. This e-mail notification will only be sent to the address listed in the candidate’s profile at the time of the initial release of the results. To ensure the confidentiality of scores, exam results will not be reported by telephone or fax. To prevent e-mail notification from being sent to spam folders, candidates should add exam@isaca.org to their address book, whitelist or safe-senders list.

Reporting of Your Test Results
Candidate scores are reported as a scaled score. A scaled score is a conversion of a candidate’s raw score on an exam to a common scale. ISACA uses and reports scores on a common scale from 200 to 800. For example, the scaled score of 800 represents a perfect score with all questions answered correctly; a scaled score of 200 is the lowest score possible and signifies that only a small number of questions were answered correctly. A candidate must receive a score of 450 or higher to pass the exam. A score of 450 represents a minimum consistent standard of knowledge as established by ISACA’s CISA Certification Committee. A candidate receiving a passing score may then apply for certification if all other requirements are met.

The CISA exam contains some questions which are included for research and analysis purposes only. These questions are not separately identified and not used to calculate your final score.

**Passing the exam does not grant the CISA designation. To become a CISA, each candidate must complete all requirements as listed on page 4.**

Retaking the CISA Exam
A candidate receiving a score of less than 450 has not passed and can retake the exam during any future exam administration. To assist with future study, the results letter each candidate receives will include a score analysis by content area. There are no limits to the number of times a candidate can take the exam.

MAINTAINING CISA CERTIFICATION

A major strength of any professional designation is a program of CPE that the individual must follow to retain certification.

To maintain CISA certification, individuals must comply with a CPE policy (www.isaca.org/cisacpepolicy) and abide by ISACA’s Code of Professional Ethics (www.isaca.org/ethics). Together, these programs help ensure that CISAs remain current with technical and industry advances and demonstrate high professional principles.

The CPE policy requires the individual to earn and submit a minimum of 20 CPE hours and to pay a maintenance fee each year. In addition, a minimum of 120 CPE hours must be earned and submitted during a fixed three-year certification period. To more easily meet the three-year cycle requirement of 120 hours, it is suggested that individuals earn an average of 40 CPE hours annually.

**Failure to comply with this policy will result in revocation of an individual’s certification.**

More than 92 percent of all CISAs remain certified each year. This is an exemplary statistic that demonstrates the importance CISAs place on retaining the CISA credential.
Register online—To register online, please visit the ISACA web site at www.isaca.org/exam.

To avoid any delay or the possibility of the registration being canceled, it is extremely important that the registration form be completed carefully and correctly. Please print in block letters and black ink.

1. **MEMBERSHIP ID**—If you are currently a member of ISACA, please enter your member number on the line provided. Although membership in ISACA is not required to take the exam, you may wish to consider a membership at this time and begin to enjoy the cost savings and many other benefits available to you. If you are joining as an ISACA member now, please write “pending” on the line provided for your ISACA membership ID.

2. **NAME**—Please indicate the appropriate salutation. Your name should be entered as follows: First Name, Middle Initial, Last or Family Name. To prevent delays on the exam date, please use your legal name as it appears on your ID.

3. If you are joining as an ISACA member at this time, please write your name as you want it to appear on your membership certificate.

4. **CERTIFICATIONS YOU CURRENTLY HOLD**—List the certifications you currently hold.

5. **RESIDENCE ADDRESS**—Enter your home address. Please make sure that your home city, state or province, country, and postal code are recorded in the proper fields.

6. **RESIDENCE PHONE AND FAX NUMBERS**—Enter your residence telephone and fax numbers, including all applicable area codes, country codes and international dialing codes.

7. **BUSINESS NAME**—Enter the name of your business.

8. **BUSINESS ADDRESS**—Enter your business address. Please make sure that your company’s city, state or province, country, and postal code are recorded in the proper fields.

9. **BUSINESS PHONE AND FAX NUMBERS**—Enter your business telephone and fax numbers, including all applicable area codes, country codes and international dialing codes.

10. **E-MAIL ADDRESS**—Enter your complete e-mail address. Notification of registration, an admission ticket, pass/fail results and score can be distributed via e-mail to all candidates who provide a valid e-mail address.

11. **SEND MAIL TO**—Check (tick) the appropriate box where all CISA exam correspondence and results are to be mailed.

12. **DATE OF BIRTH**—Check (tick) the appropriate box where all CISA exam correspondence and results are to be mailed.

13. **FIELD OF EMPLOYMENT**—Indicate your current field of employment:

   1. Financial/Banking
   2. Insurance
   3. Public Accounting
   4. Transportation
   5. Aerospace
   6. Retail and Wholesale/Distribution
   7. Government/Military
   8. Technology Services/Consulting
   9. Manufacturing/Engineering
   10. Telecommunications/Communications
   11. Mining/Construction/Petroleum/Agriculture
   12. Utilities
   13. Legal/Law/Real Estate
   14. Health Care/Medical
   15. Pharmaceutical
   16. Advertising/Marketing/Media
   17. Education/Student
   99. Other

14. **EDUCATIONAL LEVEL**—Indicate degree or the number of equivalent years of university-level education:

   1. No experience
   2. Two years
   3. Three years
   4. Four years
   5. Five years
   6. Six or more years
   7. AS/Associates
   8. BA/BS/Bachelors
   9. MS/MBA/Masters
   10. Ph.D.
   99. Other

15. **WORK EXPERIENCE**—Indicate the number of years of information systems audit, control, assurance and security work experience:

   1. No experience
   2. 1-3 years
   3. 4-6 years
   4. 7-9 years
   5. 10-12 years
   6. 13 or more years

16. **CURRENT PROFESSIONAL ACTIVITY**—Please select the best match if your exact title is not listed:

   1. CEO, President, Owner, General/Executive Manager
   2. CAE, General Auditor, Partner, Audit Head/VP/EVP
   3. CSO/CSO, Security Executive/VP/EVP
   4. CIO/CTO, Info Systems/Technology Executive/VP/EVP
   5. CFO, Controller, Treasurer, Finance Executive/VP/EVP
   6. Chief Compliance/Risk/Privacy Officer, VP/EVP
   7. IT Audit Director/Manager/Consultant
   8. Security Director/Manager/Consultant
   9. IT Director/Manager/Consultant
   10. Compliance/Risk/Privacy Director/Manager/Consultant
   11. IT Senior Auditor (External/Internal)
   12. IT Auditor (External/Internal)
   13. Non-IT Auditor (External/Internal)
   99. Other

17. **SIZE OF ENTIRE ORGANIZATION**—Indicate the size of your organization (number of employees) at your primary place of business:

   1. Fewer than 50 employees
   2. 50–149 employees
   3. 150–499 employees
   4. 500–1,499 employees
   5. 1,500–4,999 employees
   6. 5,000–9,999 employees
   7. 10,000–14,999 employees
   8. 15,000 or more employees
   9. 10,000–14,999 employees
   10. 15,000 or more employees

18. **SIZE OF IT Audit Staff**—Indicate the size of your IT audit staff (local office):

   1. 0 individuals
   2. 1 individual
   3. 2–5 individuals
   4. 6–10 individuals
   5. 11–25 individuals
   6. More than 25 individuals

19. **SIZE OF INFORMATION SECURITY STAFF**—Indicate the size of your information security staff (local office):

   1. 0 individuals
   2. 1 individual
   3. 2–5 individuals
   4. 6–10 individuals
   5. 11–25 individuals
   6. More than 25 individuals

20. **YOUR LEVEL OF PURCHASING AUTHORITY**—Indicate your level of purchasing authority:

   1. Recommend products/services
   2. Approve purchases
   3. Recommend and approve purchases

21. **EXAM LANGUAGE PREFERENCE**—Indicate the language version of the exam you desire. English will be assigned if no preference is indicated.

22. **EXAM CENTER CODE**—Select the city most convenient for you from the test center list and enter its name and corresponding number. Your admission ticket will show the specific location to which you should report. See page 13 for exam center locations.

23. **HOW DID YOU HEAR ABOUT THE EXAM?**—Select how you heard about the CISA exam:

   1. ISACA international mailing
   2. ISACA chapter mailing
   3. Conference
   4. Magazine
   5. ISACA International Headquarters web site
   6. Chapter web site
   7. Supervisor
   8. Coworker
   9. Friend
   10. US DoD directive

   NOTE: Please indicate conference sponsor, magazine name or explain other on the line provided.

24. **AUTHORIZATION TO RELEASE CONTACT INFORMATION TO THE LOCAL ISACA CHAPTER**—Enter Y for yes or N for no to indicate whether you authorize release of your name and address information to a local ISACA chapter for the purpose of promoting chapter-sponsored activities, including study courses. (This is not applicable to ISACA members, individuals joining at this time or exam passers granted provisional membership.)

25. Do you wish to be notified of your pass/fail status and score by e-mail? —Enter Y for yes or N for no.

   NOTE: Your pass/fail result will be sent to the e-mail address provided in your online constituent profile. Please verify it is current and update if required.

26. **IS CISA CERTIFICATION REQUIRED FOR YOUR CURRENT POSITION OR FOR PROMOTION?**—Enter Y for yes or N for no.

27. **SIGNATURE**—Be sure to sign your form. Failure to do so will result in ineligibility to sit for the exam.
JUNE 2010 CISA EXAM REGISTRATION FORM

Examination Date: Saturday, 12 June 2010

1. ISACA Membership#___________ Indicate “pending” if you are applying for membership at this time.
   □ MR. □ MRS. □ MISS □ OTHER ________________

2. Name
   FIRST __________ MIDDLE __________ LAST/FAMILY __________

3. IF JOINING AS AN ISACA MEMBER, PLEASE PRINT YOUR NAME AS YOU WANT IT TO APPEAR ON YOUR MEMBERSHIP CERTIFICATE.

4. Certifications you currently hold: CPA_______ CIA_______ CA_______ CISSP_______ Other (specify, excluding CISM, CGEIT) ________________

5. Residence address
   STREET ____________________________________________________________________________
   CITY ____________________________________________________________________________
   STATE/PROVINCE/COUNTRY __________ POSTAL CODE/ZIP ______________

6. Residence phone ___________________ Residence fax __________________________
   AREA/COUNTRY CODE AND NUMBER __________ AREA/COUNTRY CODE AND NUMBER __________

7. Business name ________________________________________________________________

8. Business address
   STREET __________________________________________________________________________
   CITY ____________________________________________________________________________
   STATE/PROVINCE/COUNTRY __________ POSTAL CODE/ZIP ______________

9. Business phone ___________________ Business fax __________________________
   AREA/COUNTRY CODE AND NUMBER __________ AREA/COUNTRY CODE AND NUMBER __________

10. E-mail ____________________________

11. Send mail to: □ Home □ Business

12. Date of birth _____/_____/_____

13. Field of employment ________

14. Educational level ________

15. Work experience ________

16. Professional activity ________

17. Size of organization ________

18. Size of IT audit staff ________

19. Size of information security staff ________

20. Level of purchasing authority ________

21. Exam language preference:
   □ Chinese Mandarin Traditional □ Hebrew
   □ Chinese Mandarin Simplified □ Italian
   □ Dutch □ Japanese □ English □ French
   □ German □ Polish □ Spanish

22. Exam center code ____________ Exam center location name ____________________________________________________________________________________________

23. How did you hear about the exam? _________

24. Do you authorize the release of contact information to the local ISACA chapter? (Y or N) __________
   (This is not applicable to ISACA members, individuals joining at this time or exam passers granted provisional membership.)

25. Do you wish to be notified of your pass/fail status and score via e-mail? (Y or N) __________
   (Be sure you have included your e-mail address above.)
   This is your only opportunity to receive your results via e-mail. Please be advised that your results letter sent by post is your official score result.

26. Is CISA certification required for your current position or promotion? (Y or N) __________

   I hereby apply to ISACA to register for the Certified Information Systems Auditor™ (CISA®) exam and/or for membership in the association. By registering to take the CISA exam, I certify that I have read and agree to the conditions set forth in the Bulletin of Information covering administration of the CISA exam; certification rules, policies and procedures; and the release of my test results; and I agree to disqualification from the CISA exam and/or nullification of any exam score in the event that any statement or information provided by me to the association is false or fails to include a material fact, or in the event that I violate any of the rules, policies or procedures governing the exam. By applying for membership in the association, I certify that I will abide by the association’s Code of Professional Ethics.

   I understand that ISACA and others will rely on this application and on the documents and information submitted, and that if any signature or information is falsified, altered or tampered with, ISACA may take such action as it deems appropriate, including rejecting my application for certification and/or barring me from future examinations or from participation in ISACA membership.

   I hereby agree to hold the association, its officers, directors, examiners, members, employees and agents harmless from any complaint, claim or damage arising out of (1) any action or failure to act by me on behalf of the association, and (2) any action or omission in connection with my registration to take the CISA exam, any exam given by the association, and any grade relating thereto and/or my application for membership. I understand that the final decision as to whether I pass the CISA exam and/or am accepted as a member of the Association rests solely with the association. I further understand that ISACA may inform the local ISACA chapter and other appropriate parties of my having passed the exam. Notwithstanding the above, I understand and agree that any action arising out of or pertaining to this application or the CISA exam must be brought in the Circuit Court of Cook County, Illinois, USA, and shall be governed by the laws of the State of Illinois, USA.

   I HAVE READ AND UNDERSTAND THESE STATEMENTS AND INTEND TO BE LEGALLY BOUND BY THEM.

27. Signature: ____________________________ Date: ____________________________

(For your registration to be complete, you must sign on the line above.)

COMPLETE THE FEE REMITTANCE SCHEDULE AND METHOD OF PAYMENT ON REVERSE SIDE.
**Membership**

YES! I wish to become an ISACA member NOW…

(ISACA membership offers savings and many benefits! See page 15 for details. Local chapter membership is required unless you live and work more than 50 miles from a local chapter.

I do not wish to be included on a mailing list other than for ISACA mailings.

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EXAM CENTER LOCATIONS FOR 12 JUNE 2010 EXAM

Unless otherwise noted, the CISA exam will take place on 12 June 2010.

ARGENTINA
6151 Buenos Aires

AUSTRALIA
6201 Adelaide
6202 Brisbane
6203 Canberra
6204 Melbourne
6205 Perth
6206 Sydney

AUSTRIA
6226 Vienna

BAHRAIN
6251 Manama

BELGIUM
6301 Antwerp
6302 Brussels

BERMUDA
6451 Hamilton

BOLIVIA
6520 La Paz

BOTSWANA
6475 Gaborone

BRAZIL
6505 Brasilia
6501 Rio de Janeiro
6502 Sao Paulo

BULGARIA
6550 Sofia

CAMEROON
8760 Douala

CANADA
6601 Calgary
6602 Edmonton
6603 Montreal
6604 Ottawa
6605 Quebec City
6606 Toronto
6607 Vancouver
6608 Victoria
6609 Winnipeg
6610 Halifax
6611 Regina

CHILE
6651 Santiago

CHINA
6620 Beijing
6635 Guangzhou
6640 Nanjing
6650 Shanghai
6680 Shenzhen City

COLOMBIA
6702 Bogota
6710 Call City
6725 Medellin

CÔTE D’IVOIRE
7825 Abidjan

COSTA RICA
6801 San Jose

CROATIA
6875 Zagreb

CZECH REPUBLIC
6625 Prague

DENMARK
6901 Copenhagen

DOMINICAN REPUBLIC
6915 Santo Domingo

DUTCH WEST INDIES
6851 Wilmosted Curacao

ECUADOR
7010 Quito

EGYPT
7001 Cairo

ENGLAND
9601 London
9602 Manchester
9603 Birmingham

ESTONIA
7025 Tallinn

FINLAND
7101 Helsinki

FRANCE
7201 Paris

GERMANY
7325 Berlin
7326 Munich
7301 Dusseldorf
7302 Frankfurt
7327 Hamburg
7228 Heidelberg

GHANA
7450 Accra

GREECE
7381 Athens

GUATEMALA
7385 Guatemala City

HONDURAS
7575 Tegucigalpa

HONG KONG
7401 Kowloon

HUNGARY
7351 Budapest

ICELAND
7475 Reykjavik

INDIA
7501 Chennai
7502 Mumbai
7503 New Delhi
7504 Kolkata
7505 Bangalore
7506 Hyderabad
7507 Combatore
7508 Pune
7509 Cochin
7510 Ahmedabad
7512 Nagpur
7513 Jaipur
7514 Aurangabad
7516 Navi Mumbai
7517 Vasaiwada
7518 Solapur
7519 Kolhapur

INDONESIA
7601 Jakarta

IRELAND
9005 Dublin

ISRAEL
7701 Tel Aviv (13 June 2010)

ITALY
7801 Milan
7802 Rome

JAMAICA
7850 Kingston

JAPAN
7901 Nagoya
7902 Osaka
7903 Tokyo
7904 Fukuoka
7905 Okinawa

JORDAN
8001 Amman

KAZAKHSTAN
8075 Almaty

KENYA
8050 Nairobi

KUWAIT
8101 Al Kuwayt

LATVIA
8151 Riga

LEBANON
9801 Beirut

LITHUANIA
9825 Vilnious

LUXEMBOURG
8171 Luxembourg

MACAO
8200 Macao

MALAYSIA
8201 Kuala Lumpur

MALTA
8225 Valletta

MAURITIUS
8250 Port Louis

MEXICO
8303 Mexico City
8304 Monterrey
8306 Guadalajara

MOROCCO
8375 Casablanca

NEPAL
6425 Kathmandu

NETHERLANDS
6402 Heerlen

NEW ZEALAND
8501 Auckland
8502 Wellington

NIGERIA
8551 Lagos
8552 Port Harcourt
8553 Abuja Center

NORWAY
8601 Oslo

OMAN
8651 Muscat

PAKISTAN
8675 Karachi
8680 Lahore
8660 Islamabad

PAPUA NEW GUINEA
8401 Port Moresby

PARAGUAY
8450 Asuncion

PERU
8710 Lima

PHILIPPINES
8726 Manila

POLAND
8735 Warsaw

PORTUGAL
8730 Lisbon

PUERTO RICO
3201 San Juan

QATAR
8751 Doha

ROMANIA
8775 Bucharest

RUSSIA
9950 Moscow

SAUDI ARABIA
8801 Dhahran (17 June 2010)

SINGAPORE
8901 Singapore

SLOVAK REPUBLIC
8975 Bratislava

SLOVENIA
8951 Ljubljana

SOUTH AFRICA
6101 Johannesburg
6102 Capetown
6103 Durban

SOUTH KOREA
9001 Seoul

SPAIN
9101 Madrid
9102 Barcelona
9103 Valencia
9104 Logrono
9105 Leon

SRI LANKA
9151 Colombo

SWEDEN
9201 Stockholm

SWITZERLAND
9301 Zurich

TAIWAN
9351 Taipei

TANZANIA
9375 Dar Es Salaam

THAILAND
9401 Bangkok

TUNISIA
9425 Tunis

TURKEY
9450 Istanbul

UGANDA
9475 Kampala

UKRAINE
9480 Kiev

UNITED ARAB EMIRATES
9501 Dubai
9502 Abu Dhabi

URUGUAY
9651 Montevideo

VENEZUELA
9701 Caracas

WEST INDIES
9751 Trinidad
9752 Barbados

ZAMBIA
9850 Lusaka

ZIMBABWE
9901 Harare

UNITED STATES

ALABAMA
0101 Birmingham

ALASKA
0150 Anchorage

ARIZONA
0201 Phoenix

ARKANSAS
0301 Little Rock
0305 Bentonville

CALIFORNIA
0401 Los Angeles
0402 Sacramento
0403 San Diego
0404 San Francisco
0405 San Jose
0406 Santa Ana

COLORADO
0501 Denver

CONNECTICUT
0601 Hartford

DISTRICT OF COLUMBIA
0701 Washington, DC

FLORIDA
0801 Jacksonville
0802 Miami
0803 Orlando
0804 Tampa
0805 Tallahassee

GEORGIA
0901 Atlanta

HAWAII
1001 Honolulu

IDAHO
1101 Boise

ILLINOIS
1201 Chicago
1202 Springfield

INDIANA
1301 Indianapolis
1302 South Bend

IOWA
1401 Des Moines
1425 Davenport

KANSAS
1501 Kansas City

KENTUCKY
1601 Louisville

LOUISIANA
1701 Baton Rouge
1702 New Orleans

MARYLAND
1801 Baltimore

MASSACHUSETTS
1901 Boston

MICHIGAN
2301 Detroit
2002 Grand Rapids

MINNESOTA
2101 Minneapolis

MISSISSIPPI
2150 Jackson

MISOURI
2201 St. Louis

NEBRASKA
2301 Omaha

NEVADA
4000 Las Vegas

NEW JERSEY
2401 Newark

NEW MEXICO
2501 Albuquerque

NEW YORK
2601 Albany
2602 Buffalo
2603 New York City
2604 Syracuse

NORTH CAROLINA
2701 Charlotte
2702 Raleigh
2703 Winston-Salem

OHIO
2801 Cincinnati
2802 Cleveland
2803 Columbus
2804 Bowling Green

OKLAHOMA
2901 Oklahoma City
2902 Tulsa

OREGON
3001 Portland

Pennsylvania
3101 Harrisburg
3102 Philadelphia
3103 Pittsburgh
3104 Allentown

RHODE ISLAND
3650 Providence

SOUTH CAROLINA
3301 Columbia

TENNESSEE
3401 Memphis
3402 Nashville
3403 Knoxville

TEXAS
3501 Austin
3502 Dallas
3503 Houston
3504 San Antonio

UTAH
3601 Salt Lake City

VIRGINIA
3701 Richmond
3702 Roanoke

WASHINGTON
3801 Seattle
3802 Olympia
3803 Spokane

WISCONSIN
3901 Milwaukee
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<tr>
<td>Venezuela</td>
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</table>

* Call chapter for information.

**EUROPE/AFRICA**
- Austria: 157 $45
- Belgium: 143 $50
- Bulgaria: 189 $40
- Croatia: 170 $50
- Czech Republic: 153 $130
- Denmark: 96 $50
- Estonia: 162 $30
- Finland: 115 $25
- France (Paris): 75 $140
- Germany: 104 $80
- Accra, Ghana: 205 $30
- Athens, Greece: 134 $30
- Budapest, Hungary: 125 $65
- Ireland: 156 $40
- Tel-Aviv, Israel: 40 $50
- Milan, Italy: 43 $53
- Rome, Italy: 178 $26
- Kenya: 158 $40
- Latvia: 139 $20
- Lithuania: 180 $40
- Luxembourg: 198 $85
- Malta: 186 $25
- Norway: 74 $55
- Abuja, Nigeria: 185 $40
- Lagos, Nigeria: 149 $20
- South Africa: 130 $49
- Spain: 171 $110
- Madrid, Spain: 183 $85
- Valencia, Spain: 182 $45
- Sweden: 88 $50
- Switzerland: 116 $45
- Tanzania: 174 $50
- Istanbul, Turkey: 204 $30
- Kampala, Uganda: 199 $50
- Kiev, Ukraine: 206 $80
- London, UK: 60 $45
- Central UK: 132 $55
- Northern England, UK: 111 $55
- Scotland, UK: 175 $80

**ISACA LOCAL CHAPTERS**

US dollar amounts listed below are for local chapter dues. While correct at the time of printing, chapter dues are subject to change without notice. Please include the appropriate chapter dues amount with your remittance.

For current chapter dues, or if the amount is not listed below, please visit the web site www.isaca.org/chapdues or contact your local chapter at www.isaca.org/chapters.
ISACA Membership and CISA: The Perfect Fit

As an ISACA member, you have a worldwide network of colleagues with whom to share knowledge and a vast array of member benefits, including:

Professional Development
■ Discounts on the CISA, CISM and CGEIT certification exams, review materials and maintenance fees
■ Access to the online Career Centre for CV/résumé posting and job notifications
■ Discounts on more than 25 ISACA events and conferences annually
■ Free, monthly e-symposia with up to 36 CPE credits
■ Free webcasts

Community and Leadership
■ Peer knowledge exchange through discussion forums and listservs
■ Professional connections, knowledge and leadership opportunities through ISACA boards and committees and your local ISACA chapter

Research and Knowledge
■ Free downloads of publications and frameworks including Control Objectives for Information and related Technology (CobiT®). Receive a discounted subscription and complimentary baseline functionality of CobiT Online.
■ Subscriptions to both the ISACA® Journal and Global Communiqué® which include valuable articles on current and future practices and technology
■ Search and browse ISACA eLibrary, a comprehensive collection of content from nearly all ISACA/ITGI published books and over 250 additional titles—all available free-of-charge.
■ Discounts on peer-reviewed ISACA Bookstore publications and advanced ITGI® research to keep you informed about today’s critical issues

Join today and save on your CISM exam registration (see page 12).

For more information about ISACA, please contact membership@isaca.org, visit www.isaca.org/membership or call +1.847.660.5600.
CISA Exam 2010—Important Date Information

Exam Date—12 June 2010
Early registration deadline: 10 February 2010
Final registration deadline: 7 April 2010
Exam registration changes: Between 17 April and 23 April, a US $50 fee, with no changes accepted after 23 April 2010
Refunds: By 16 April 2010, including a US $100 processing fee, with no refunds after that date.
Deferrals: Requests received on or before 23 April 2010, charged a US $50 processing fee. Requests received from 24 April through 27 May 2010, charged a US $100 processing fee. After 27 May 2010, no deferrals will be permitted.

All deadlines are based upon Chicago, Illinois, USA 5 p.m. CT (Central Time).