

### CAN LOW RISK GO LOWER

A Multidimensional Audit Data Selection (MADS) Case Study on Hospital Payroll Cycle

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#### LITERATURE REVIEW - MADS METHODOLOGY

Multidimensional Audit Data Selection (MADS) Analytic Framework



#### Multidimensional audit data selection (MADS) approach (No et. al, 2019)

Allow the auditor to focus on the more problematic items when performing substantive tests



#### RESEARCH QUESTION

#### Is MADS applicable to the payroll cycle audit?

- 1. What are the **motivations** for Hospital to implement MADS?
- 2. How to design MADS model? What attributes & What methods
- 3. Would applying MADS make auditing the payroll cycle more effective and/or efficient?

#### LITERATURE REVIEW - PAST CASE STUDIES

• Application of the Multidimensional Audit Data Selection Framework: Payroll Process (Tojiboyev et. al, 2019)

MADS model development for external audit

Received feedback from AICPA regarding the reasonability and practicality

### • Designing CA/CM to fit not-for-profit organizations (Appelbaum et. al, 2016)

The adoption of continuous monitoring supports the NFPs with reporting requirements.

#### **Incremental contribution**

- Methodology Practicability & Model Design:
- Focus on internal audit and a more complex payroll cycle
- A new internal audit approach:
- Improve internal control and operation process

AUDIT DATA DESCRIPTION

HOSPITAL SIZE **\$700 Million** Total Income **\$500 Million** Employee Expenses

DATASET DESCRIPTION

I Million Pay Detail Records 7,000 Employees 300 Wage Types



#### BIG RISK? MANAGER'S INCENTIVES

- Paying employees in Australia is complex as it is highly regulated.
  - Payroll process complexity

Continuous monitoring at granular level

#### STEPI,2 RISK ASSESSMENT & TEST OF CONTROLS

Employee Subgroup	Full Time
WkHrs	80
Wage typeID	11
Wage Type	M/F Basic Rate
Amount	68754.4
Curr.	AUD5
Total	68754.4
PArea	н
Start date.1	05.02.2020
End date	31.12.9999



- **Control** Commencement documents are kept and authorized.
- **5 samples** Audit is satisfied that payroll processes & controls around operating as expected.
- Randomly selected samples & Small sample size

#### STEPI,2 DATA COLLECTION & SYSTEM UNDERSTANDING

- Not limited to **Controls** Payroll calculation rules, policies, recording of W&S
- In-depth understanding of the payroll data input, transformation, output, and integration across systems
- Potential risk factors in the payroll cycle identified



#### **STEP 3** DATA **ANALYTICS** FILTERING

#### Filter development

Whole Payroll Data

Prioritized

Notable Items

Step 1: Filters

Regulation/Agreement Compliance

Working Record Consistency

**Cross-system Matching** 

(i.e. identify characteristics of risky transactions)

MADS Model Build Process

Whole Transaction Data

(Entire Population)

Step 1:

**Risk Factors** 

Step 1 Outputs

Step 2:

Step 2 Outputs

Step 3: Prioritizatio

Prioritized

Notable Items

Data Analytic Techniqu

ficant Potentia

ilters for Signi



Prioritization

A flexible weighting scheme (e.g., suspicion function)

• Classification

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### ATTRIBUTE DESIGN

Field Name	Field Description	data type	Example
Pernr	Employee_Code	string	760
W/Type	Wage type code	string	517
Act CstCtre	Actual Coster center code	string	A3102
Rate	Pay rate per hour	float	29.57631
Number	Number of working hours	float	
Amount	Total amount	float	29.58
WkHrs	Contracted working hours	float	24
Leaving	End working date	date	19.12.1998
salary_structure	Salary structure for one period	dictionary	{'ordinary hour':1774.58, 'Night Shift':69.60}
date_equal	Difference in timesheet period & entry period	integer	26
Prev_annual	previous annual leave	date	19.12.1998

- Support filtering
- Support unsupervised machine learning



#### STEP 3 DATA ANALYTICS FILTERING

#### **GROSS PAY**

### TRENDS & ADJUSTMENTS

		Category	Potential risk	Filters
Full-time		0 /	factors	
employee	working hour	Unusual	Working record with	difference in
	WOI KING HOU	trends	no proof and not	timesheet period &
		&	authorized	entry period >= 3
[] []		Adjustments	SAP look-back not	sum of amount > first
	overtime		identified	round of positive
Part time				amount
			Wage type structure	amount > 3*SD
	shift penalty			(derived from same
Casual				pay scale last period)
				other pay% > 3*SD,
calculation				Entropy
and salary structure • contracted working hour • Benefits	redundancy pay	• 1	Management input	
	calculation base • time base • occasion base	• ( co • /	Dur initial findings in llecting stage Auditor's opinion	the data
	<ul> <li>agreement base</li> </ul>	Fle	exible decision bou	ndaries



#### STEP 3 DATA ANALYTICS: UNSUPERVISED MACHINE LEARNING

#### Filters Applicable

ghost employees, payments to terminated employees, rates in the systems not matching what was authorized

#### **Ml Applicable**

salary structure, base compensation structure, penalty , benefit provision

Errors (or fraud) identified have a common feature - Clustering Error is 'one-off' anomaly - Anomaly Detection



### **Future work**

- Data analytic tool development and refinement
- Generating the prioritized risky records for the internal auditors
- Field testing and model evaluation
- Process mining: gather further insights into the positives and negatives of the current approach
- Contract analysis and visualization (Dashboard)



# THANK YOU

NEXT: "AUDIT WITH MACHINE LEARNING: APPLYING AN UNSUPERVISED ALGORITHM ON GENERAL LEDGERS OF AN AUSTRALIAN BANK" BY DANYANG WEI